

February 12, 2013

Commissioner Paul Galanti  
Virginia Department of Veterans Services  
900 East Main Street  
Richmond, VA 23219  
Courtesy Copy to Deputy Commissioner Bill Janis

RE: Request for Virginia Values Veterans Bronze Certification

Dear Commissioner Galanti,

RR Donnelley Harrisonburg Division hereby requests to enter the Virginia Values Veterans (V3) Certification Program. We have received the training required to execute a Veteran Talent Acquisition and Retention (Vet Pipeline) Program to meet our future hiring needs. We understand how we will continue to focus our hiring and retention efforts to specifically hire and retain Veterans.

We believe Veterans to include serving Guardsmen and Reservists will play an essential role in the recapitalization of our workforce and will be the future leaders of our business.

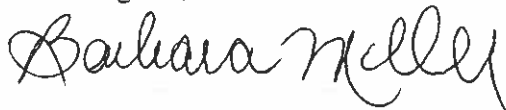
RR Donnelley Harrisonburg Division is a book manufacturing and a book warehouse/distribution in the over 1000 employee category with sporadic hiring requirements. Over the next year, our company expects to hire 75-100 new employees during the period of July 2013 to June 2014 of which we intend to hire 5% Veterans. We also pledge to retain those employees for at least 1 year.

We are very proud of the fact that since 2008, we have hired over 500 employees, 20 of them self-identified as Veterans and we have retained 13 for at least one year. RR Donnelley is successful because of Veterans.

We are excited to do our part in the Commonwealth of Virginia to re-capitalize our workforce with Veterans thereby energizing Virginia's economy and being an example of how Virginia Values Veterans.

Attached is the V3 Certification documentation which I validate and authenticate.

Best Regards,



Barbara Miller  
Regional HR Manager  
RR Donnelley